

# Des Moines Children's Dentistry

5950 Village View Drive Suite 200 • West Des Moines, IA 50266 515.225.1677 • <a href="https://www.dsmcd.com">www.dsmcd.com</a>

<u>Tell us about your child</u> :	Please list anyone else who has custody of this child		
Child's Name:	and/or any other custody arrangements that we should be aware of:		
Preferred Name:	be aware or.		
Birthday: Male   Female			
Patient's School: Grade:	Person Responsible for Account (if not previously listed):		
Parent 1 Information (check all that apply):	Name: Relation:		
Check one: Mother O Father O Step-Parent O Guardian O	Billing Address:		
Check one: Married Single Divorced Widowed	City: State: Zip:		
Does this person have custody of this child? YES NO	SS#:DL#:		
Name:	Who is accompanying the child today?		
DOB:/SS#:	Name:		
Home #: Cell # :	Relation:		
Address:	How did you hear about us?		
	Google   Facebook   TV Ad   WIC   Billboard   iSmile		
E-mail:	Referring Dentist:		
Parent 2 Information (check all that apply):	Doctor's Office:		
Check one: Mother O Father O Step-Parent O Guardian O	Friend:		
Check one: Married O Single O Divorced O Widowed O	Other:		
Does this person have custody of this child? YES NO	Dental Insurance:		
Name:	Policy Holder's Name:		
DOB:/ SS#:	Employer		
Home #: Cell # :	Subscriber ID#: DOB:		
Address:	Insurance Company:		
	Phone Number:		
E-mail:	Do you have secondary coverage? Yes No		

### **Health History:**

Patient's N	Name:		Date of Birth / /
Reason for	r today's visit:		
Pediatricia	an's Name/Pediatric Office	e Name:	
Yes   No	Is your child allergic to an	ything? If yes, please explain	
Yes   No	Has your child ever been l	hospitalized? Please give reason and dates:	<b>:</b>
		ing any medications? If Yes, please list and	
Has your o	child been diagnosed with	h or treated for any of the following:	
Y   N Abnor	mal Bleeding	Y   N Cleft Palate/Lip	Y   N Hepatitis – Type
Y   N AIDS/	HIV	Y   N Diabetes	Y   N High/Low Blood Pressure
Y   N Anemi	ia	Y   N Epilepsy/Seizures	Y   N Hives
Y   N Any H	ospital Stays/Surgeries	Y   N Handicaps/Disabilities	Y   N Kidney Problems
Y   N Asthm	na	Y   N Hearing/Speech	Y   N Liver Problems
Y   N Blood	Transfusion	Y   N Heart Disease	Y   N Rheumatic Fever
Y   N Cance	r	Y   N Heart Murmur	Y   N Sickle Cell Anemia
Y   N Cereb	ral Palsy	Y   N Hemophilia – Type	Y   N Tuberculosis (TB)
Please list		l above:	
		to the dentist? If yes, please complete belo	w.
·	-		State:
		·	
	Date of last visit:	Were x-rays taken	n at this visit? Yes   No
Yes   No	Has your child experience	ed any unfavorable reactions from previous	dental visits? If yes, please elaborate:
Yes   No	Does your child suck a fin	ger, thumb or pacifier?	
Please ind	licate if your child is havir	ng problems with any of the following:	
Cavities	Toothache Sensitive Te	eth Trauma Gum Infections Color of	teeth
I request and a of dental x-ray child or child's behavior by he children learn responsible fo	ys considered necessary by Dr. Warn s teeth for diagnostic, educational a elping them to understand the treat to cooperate during treatment by u or any charges incurred on this child		ental problem. I will allow photographs to be taken of my eatment for children includes efforts to guide their and Dr. Revell will provide an environment likely to help and instruments, and using variable voice tone. I will be
Signature:			Date:

## Des Moines Children's Dentistry



#### **Parental Agreement**

Parents are welcome to accompany their child into the treatment area during the initial examination. This gives you the opportunity to see our dental team in action and allows the doctors to discuss dental findings and treatment needs directly with you. We do ask that if you accompany your child, you assume the role of a <u>silent</u> observer to allow our team to build a good relationship with your child and to prevent confusion about who to listen to during the appointment. For treatment appointments we will allow <u>ONE</u> parent to observe outside the treatment room on the parent bench. We also do <u>NOT</u> allow other siblings to be present in the clinical area during treatment appointments. If you would like to watch your child's treatment appointment, please make arrangements for your other children or you will be asked to remain with them in the waiting room. The following is a brief explanation of some of the methods we use to guide your child's behavior and provide a positive dental experience. Since each child is unique, no list can be complete and other methods may be explained as needed.

**Tell, Show, Do:** We tell children in simple, playful terms what is going to be done. For example, a dental exam becomes "looking and counting teeth". Next we will show demonstrate the procedure before performing it on the child. This is the most important tool for teaching your child.

**Distraction:** Sometimes it is necessary to distract your child from an unpleasant sensation by focusing his/her thoughts on something other than what is being done.

**Positive Reinforcement:** This is a technique used to reinforce good behavior by praising your child or providing a reward following a desired response in hopes of promoting continued good behavior.

**Voice Control:** Voice control is a controlled change of voice volume, tone or pace to influence and direct the child's behavior. This technique is used to establish a line of communication between our doctors and your child.

#### **Appointment Policy**

Your appointment: Please make every effort to arrive on time for your appointment. We specifically reserve the required amount of time for your child's planned treatment. If you arrive more than 10 minutes late, your child's appointment may be cancelled or all planned treatment may not be able to be completed at that visit.

Our doctors and staff value your time and make every effort to see your child on time for his/her appointment. By keeping us up to date on all of your current contact information, we are able to send you appointment reminders via email, text messaging, and phone calls. Please keep in mind, we reserve specific time and staff for each patient so *if you* are late or do not show up, you are taking time away from other patients. If this becomes a pattern of behavior, we may limit the times your appointment may be scheduled, the number of children scheduled per day, or dismissal of your family from our practice.

**Canceling, Rescheduling, or Failing an Appointment**: We request 2 business days' notice for a cancellation or to reschedule your appointment. If we do not receive 2 business days' notice, we may not be able to reschedule.

agree to the above	Parental A	Agreemen	t and <i>F</i>	Appoin	tment Po	olicy:
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Child's Name/Children's Names:	
Parent/Guardian's Name:	
Signature of Parent/Guardian:	Date:

## Des Moines Children's Dentistry

#### **Financial Policy**

Thank you for choosing our office for your child's dental care. A clear understanding between us will help ensure that our main concern is your child's dental care. For this reason we would like to inform you of the following financial policies:

We require payment in full for all services at the time of your child's visit.

As a courtesy for those with dental insurance, we will file your insurance claim, and you will be responsible for your co-payments and deductibles at the time of service. Please provide our office with a copy of your current insurance identification card and make sure you update us with any changes in the future.

• It is the responsibility of the person carrying the insurance to understand his or her dental insurance benefit coverage.

We are preferred (in-network) providers for Delta Dental Premier and PPO plans and also for Wellmark Blue Dental plans. We also accept Iowa Medicaid and Delta Dental of Iowa Hawk-I plan. We can file with most other insurance companies, but are considered out-of-network providers. Our staff will attempt to give you the best estimate for any treatment with the information provided by your insurance company. However, all costs are given on an ESTIMATE ONLY basis since insurance companies will not guarantee the amount of their payment to our office.

• We are happy to file your dental insurance claims. However, please understand that you always have the final responsibility for payment of any services rendered.

We are not responsible for any limitations in coverage that may be included in your plan. In the event that your insurance pays less than estimated, or not at all, for treatment rendered by our office, you will be responsible for the difference. All accounts with any balance over 120 days will be sent to an outside collection agency. There is a \$50 charge to all accounts that go to collections.

• Our staff is always available to discuss any questions and assist you.

Policyholder Signature/Parent or Legal Guardian Signature

Your child's dental health depends upon the success of our partnership. Please feel free to ask questions at any time.

I have read and understand my obligations and I acknowledge that I am fully responsible for payment of any services not covered by my insurance carrier.

Parent or Legal Guardian Signature	Date
I hereby authorize payment of the dental benefits, otherwise pay	able to me, directly to the above named dental entity.

## Acknowledgement of receipt of Notice of Privacy Practices and Consent/Limited Authorization & Release Form

You may refuse to sign this acknowledgement, but i	n refusing we will not be allowed to process your insurance claims.
Today's Date:	
Dentistry. A copy of this signed, dated document sh	the current effective Notice of Privacy Practices for Des Moines Children's hall be as effective as the original. My signature will also serve as a protected est treatment or radiographs be sent to other attending doctors in the future.
Child's Name	Guardian's Name
Guardian's Signature	Description of authority
Please list any other parties who can have according grandparents and any care takers who can have	ess to your child's dental information. This includes step parents, ve access to this patient's records.
Name:	Relationship to Child:
This person can consent to treatment and auth	norize treatment decisions in my absence on behalf of my child $Y \mid N$
Name:	Relationship to Child:
This person can consent to treatment and auth	norize treatment decisions in my absence on behalf of my child $Y \mid N$
Name:	Relationship to Child:
This person can consent to treatment and auth	norize treatment decisions in my absence on behalf of my child $Y \mid N$
I authorize contact from this office to confirm my dental a	appointments, treatment & billing information via:
<ul><li>✓ Cell phone confirmation</li><li>✓ Home phone confirmation</li><li>✓ Work phone confirmation</li></ul>	<ul> <li>✓ Text message to my cell phone</li> <li>✓ Email confirmation</li> <li>✓ U.S. mail/postcard</li> </ul>
I authorize information about my dental health be convey	
<ul><li>✓ Message on cell phone</li><li>✓ Message on home phone</li><li>✓ Message on work phone</li></ul>	<ul><li>✓ Text message</li><li>✓ Email Message</li><li>✓ U.S. mail/postcard</li></ul>
I approve being contacted about special services, events of	or new dental info via:
<ul><li>□ Phone message</li><li>□ Text Message</li><li>□ Email</li><li>□ U.S. Mail/postcard</li></ul>	
$\square$ Any of the about	